



UEFA Accessibility Checklist



Developed with
the support of
AccessibAll



Introduction

Enjoying football must be an opportunity for all. This requires accessibility across the board, and UEFA believes this to be a priority for European football to progress. By ensuring that the football environment and its infrastructure are accessible to everyone who wants to take part, we are welcoming ALL.

This checklist has been created to provide a concrete tool for football stakeholders to use when evaluating whether their activities, facilities and services are accessible.

The checklist follows the structure of the UEFA Accessibility Guidelines and aims to further encourage football stakeholders across Europe to consider key accessibility aspects throughout their work.

How to use the checklist

The checklist has been designed to present the key aspects in a clear and straightforward way. The categories correspond to the chapters of the UEFA Accessibility Guidelines, and within each category a number of items are specified.

Each item poses a question, and the user can check the corresponding box of 'yes', 'no', or not applicable ('NA').

Each item in the checklist is accompanied by one or more page references indicating where in the UEFA Accessibility Guidelines the related concepts, requirements and specifications can be found.





Category	Item	Yes	No	NA	Page(s)
Accessibility roles	Do you have a disability access officer?				32
	Are stewards aware of accessibility routes and services?				37
	Do you have dedicated accessibility volunteers?				38
Approaching the stadium	Is match/event information available in accessible formats?				40-42 and 101
	Are your ticket purchase procedures accessible?				40-42
	Are accessible tickets accompanied by tickets for a companion if required?				41-42
	Are there accessible public transport routes to the stadium/facility?				43
	Are drop-off and pick-up points provided for disabled people?				44
	Does the stadium/facility have accessible parking?				45-47
	Do you provide wheelchair loan services?				48
	Are there accessible routes to the stadium/facility?				49-50
	Are clear and accessible signs and wayfinding elements provided outside the stadium/facility?				51-55
	Are steps, stairways and handrails outside the stadium/facility clearly marked using contrasting colours?				53-55
	Are dedicated security check areas or lanes provided for disabled people?				56-57
Are assistance dogs allowed in the stadium/facility?				58-59	



Category	Item	Yes	No	NA	Page(s)
Moving around the stadium	Does the stadium/facility have dedicated accessible entrances and exits?				61-64
	Are circulation areas in the stadium/facility accessible?				65-66
	Are there lifts available in the stadium/facility?				67-73
	Are ramps available in the stadium/facility?				73-74 and 76-78
	Are steps, stairways and handrails in the stadium/facility clearly marked by contrasting colours?				53-55 and 74-76
	Are clear and accessible signs and wayfinding elements provided to indicate all accessible routes and amenities inside the stadium/facility?				51-55
Inside the stadium bowl	Can disabled people choose where to sit within the stadium/facility?				80-82
	Do you provide amenity and easy-access seats?				83-85
	Do you provide wheelchair-user spaces?				86-88
	Do all accessible seats/areas comply with adequate viewing standards?				89-95
	Do you provide sensory viewing rooms or sensory packs?				99-100
Providing accessible information	Are your website and applications accessible?				104 and 108-109
	Do you offer technologies to improve the experience of hard of hearing and deaf people, such as audio-descriptive commentary (ADC)?				110-119
	Do you use screens in the stadium/facility to communicate important information?				114



Category	Item	Yes	No	NA	Page(s)
Accessible amenities	Does the stadium/facility have accessible toilets?				121-129
	Are the stadium/facility's first-aid rooms accessible to disabled people?				132
	Are the stadium/facility's concessions, refreshment counters and bars accessible to disabled people?				133-134
	Are VIP and hospitality areas within the stadium/facility accessible to disabled people?				135
	Are retail outlets and other commercial areas of the stadium/facility accessible to disabled people?				136
	Are media areas within the stadium/facilities accessible to disabled people?				137
	Are all staff and volunteer areas and facilities accessible to disabled people?				137
Leaving the stadium	Does the stadium/facility have designated accessible exits?				139
	Do you have different emergency alarm systems to ensure that disabled spectators can identify them?				140-141
	Does the stadium/facility have accessible evacuation routes?				141-146
Training for accessibility	Do you train people involved in your events/activities on how to assist disabled people?				149-156
Collaboration	Do you work with local supporter groups to collect insights about accessibility?				Best practice
	Do you work with local disability groups and organisations on your accessibility activities?				Best practice

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