



# TICKETS

## 2023 UEFA SUPER CUP™ MOBILE TICKETING SHORT FORM TERMS AND CONDITIONS

### A. INTRODUCTION

#### 1. Scope

Capitalised but as yet undefined terms in this paragraph shall have the meaning given to them in Article A.2. The following Mobile Ticketing Short Form Terms and Conditions for the 2023 UEFA Super Cup™ (the “**Mobile Ticketing Short Form Terms and Conditions**”) set out the general conditions for the use by Ticket Holders of Tickets for the Match. The use of such Tickets are subject to the following Mobile Ticketing Short Form Terms and Conditions, the Terms and Conditions under which the Successful Applicant originally purchased and/or was allocated Tickets and any other Applicable Laws and Regulations pertaining to access and usage of the Stadium. For the avoidance of doubt, these Mobile Ticketing Short Form Terms and Conditions contain extracts of the Terms and Conditions as agreed to by the Successful Applicant (and adapted to be applicable for the purposes of these Mobile Ticketing Short Form Terms and Conditions).

#### 2. Definitions

<b>App</b>	the ‘UEFA Mobile Tickets’ app (or such other app as communicated to the Successful Applicant by UEFA Events SA) which will be made available by UEFA Parties or its partners through the Apple App Store or Google Play Store only.
<b>Applicable Laws</b>	all laws, statutes, common law, regulations, ordinances, codes, rules, guidelines, orders, permits, tariffs and approvals, including those relating to the environment, health and safety or sanitary measures, of any governmental or local authority that apply to the Ticket Holder, or the subject matter of the Terms and Conditions and these Mobile Ticketing Short Form Terms and Conditions.
<b>Host</b>	Olympiacos FC of Alexandra’s Square, GR-185 34, Piraeus, Greece, which is responsible for the organisation and staging of the Match in Greece. For the avoidance of doubt, the Host is deemed to be the “organiser” of the Match under the Applicable Law.
<b>Host City</b>	Athens.
<b>Host Territory</b>	Greece.
<b>Match</b>	the 2023 UEFA Super Cup™ due to be held at the Stadium on 16 August 2023 (or on such other date/location as notified by UEFA).
<b>Match Date</b>	the scheduled date of the Match.

<b>National Association</b>	the Hellenic Football Federation of Parko Goudi, PO Box 14161, Postal Code 11527, Athens, Greece, the UEFA member association in the Host Territory.
<b>Participating Club</b>	the relevant club, qualified for and participating in the Match.
<b>Refund Policy</b>	the relevant ticketing refund policy as applicable from time to time.
<b>Regulations</b>	without limitation, the terms of the following: <ul style="list-style-type: none"> <li>- Stadium Rules; and/or</li> <li>- the statutes and regulations of UEFA and the Host, as applicable for the Match.</li> </ul>
<b>Stadium</b>	the entire premises of the stadium at which the Match is scheduled to be held, including all areas which require a Ticket (or other access device, if applicable) to gain access.
<b>Stadium Owner</b>	the owner and any operator or lessee of the Stadium.
<b>Stadium Rules</b>	the Stadium Rules as applicable to the Match which can be accessed at: <a href="http://www.uefa.com/Athens">www.uefa.com/Athens</a>
<b>Successful Applicant</b>	any individual or entity who purchased and/or was allocated a Ticket or Tickets under the applicable Terms and Conditions for the Match.
<b>Terms and Conditions</b>	the relevant long form ticketing terms and conditions for the Match under which the Successful Applicant purchased and/or was allocated Tickets to the Match, and the Ticket Holder acknowledges that the Successful Applicant has brought these to the attention of the Ticket Holder.
<b>Ticket(s)</b>	the electronic/mobile ticket provided by UEFA Events SA to the Successful Applicant and subsequently transferred to the Ticket Holder which (subject to these Mobile Ticketing Short Form Terms and Conditions and the Terms and Conditions) grants the Ticket Holder the right to attend the Match and occupy a seat at the Stadium as indicated on each such ticket. For the avoidance of doubt any mobile or other electronic device which has the App, which in turn has an electronic/mobile ticket assigned to it, shall be considered a Ticket for the purposes of these Mobile Ticketing Short Form Terms and Conditions.
<b>Ticket Holder</b>	any person who is in actual and legitimate possession of a Ticket from the relevant Successful Applicant's allocation and/or purchase.
<b>UEFA</b>	Union des associations européennes de football, whose offices are located at Route de Genève 46, 1260 Nyon 2, Switzerland.

**UEFA Events SA** UEFA Events SA of Route de Genève 46, 1260 Nyon 2, Switzerland.

**UEFA Parties** shall be UEFA and UEFA Events SA.

**B. USE OF TICKETS**

**3. Prohibited Use of the Ticket(s)**

- 3.1. Except as expressly permitted in the applicable Terms and Conditions, any resale, transfer of Ticket(s), offer or advertisement of Ticket(s) for resale or transfer, whether for free or for consideration, is strictly prohibited.
- 3.2. The Ticket(s) shall not be:
- a. used for any promotion, advertising, fundraising, auction, raffle or any other similar commercial or non-commercial purposes;
  - b. used as a prize (or part of a prize) in any contest, competition, (promotional) game of chance, lottery or sweepstake;
  - c. combined with and sold as part of any package of goods or services; or
  - d. combined with and sold as part of any travel or hospitality package (for example combining flights, hotels and the Ticket(s)).
- 3.3. Ticket Holders shall not:
- a. run any advertisements or promotions relating to UEFA Parties, the UEFA Super Cup™ or the Match;
  - b. advertise, promote, give away, distribute, sell or offer for sale any product or service from any part of the Stadium or via the display of overt commercial messages on clothing worn or items brought into the Stadium; or
  - c. exploit any marketing or promotional opportunities in relation to the Ticket(s).

For the avoidance of doubt, no branding, which may be aimed at promotional or marketing purposes whatsoever, may be displayed by any Ticket Holder at the Stadium.

- 3.4. Ticket(s) acquired or used in breach of this Article 3 and/or Article 8 of these Mobile Ticketing Short Form Terms and Conditions shall be void with no right to a refund and any person seeking to use such Ticket(s) will be deemed a trespasser and will be refused entry or be evicted from the Stadium, and may be liable to further legal action. Any unauthorised sale or transfer of the Ticket(s) may be reported to the police.
- 3.5. Any breach of these Mobile Ticketing Short Form Terms and Conditions, the Terms and Conditions, any Applicable Laws and/or of any Regulations shall entitle UEFA Events SA to cancel and invalidate the Ticket and any other Tickets that have been purchased by the Successful Applicant for the Match with no right to a refund.

**4. Entrance to the Stadium**

- 4.1. Access to the Stadium will be permitted during such hours as specified on the Ticket or as published on UEFA's website at [www.uefa.com](http://www.uefa.com).

4.2. Entrance to the Stadium shall be:

- a. subject to compliance with:
  - i. these Mobile Ticketing Short Form Terms and Conditions and the Terms and Conditions;
  - ii. the Stadium Rules;
  - iii. any sanitary measures or policies in place;
  - iv. all Applicable Laws (whether statutory or otherwise and including health and safety requirements and any sanitary measures in the context of COVID-19) governing access or presence at the Stadium, attendance at the Match, use of the Tickets, general safety certificate and any special safety certificate applying to the Stadium, issued by any authority that has jurisdiction or authority in relation to the holding of the Match at the Stadium;
- b. authorised upon presentation of a valid Ticket per person (regardless of age) and, upon request, proof of identity with valid photograph (passport or national identity card); and
- c. where the Applicable Laws of the Host City or Host Territory stipulate a minimum age for attendance at football matches, authorised only to such persons who meet the minimum age requirements.

4.3. It is the responsibility of the Ticket Holder to ensure that the Ticket(s) are displayed correctly on their mobile phone. Defective mobile Ticket(s) such as for example, Tickets not displayed in the App, Tickets not being displayed due to defective mobile phone or insufficient battery, or with incorrect personal information displayed on the Ticket, will be rejected at the entrance to the Stadium. UEFA Parties, the Host, the National Association and the Stadium Owner shall not be responsible for defective, lost or stolen Ticket(s) and will accept no obligation to reissue any such Ticket(s) provided that where there is a defect of a mobile Ticket entirely attributable to UEFA Parties, UEFA Events SA shall where reasonably possible block the Ticket concerned after notification of the defect and issue a new Ticket to the Ticket Holder upon provision of sufficient evidence from the Ticket Holder.

In the event that the Ticket Holder has problems with retrieval of the Ticket(s) through the App, the Ticket Holder must immediately inform UEFA Events SA and in any event no later than 1 (one) day prior to the day of the Match.

4.4. Any breach of these Mobile Ticketing Short Form Terms and Conditions by a Ticket Holder shall result in the Ticket Holder being deemed a trespasser and shall give UEFA Parties and/or the Host the right to eject said Ticket Holder from the Stadium.

4.5. Ticket Holders leaving the Stadium will not be re-admitted.

## 5. Conduct at the Stadium

5.1. For safety and security purposes, all persons attending the Match, if and when so requested by stewards, safety personnel and/or any other legally authorised persons representing the organiser of the Match, shall:

- a. produce a valid Ticket together with proof of identity with valid photograph and signature (passport or national identity card) in order to provide satisfactory evidence that the Ticket Holder's identity corresponds to that whose details were provided to UEFA Events SA in accordance with the applicable Terms and Conditions;
- b. submit to inspections, body checks and examinations – including through the use of technical aids – to ensure that they are not in possession of dangerous, prohibited or

unauthorised items. Safety personnel, stewards or police shall be entitled to search any person's clothing and their belongings;

- c. comply with all instructions and guidelines issued by safety personnel, stewards and/or police and/or any other duly authorised persons at the Stadium;
  - d. comply with all sanitary measures and policies in place at the Stadium, and follow any and all instructions from safety personnel, stewards and/or police and/or any other duly authorised persons at the Stadium in relation to sanitary and hygiene measures; and
  - e. be subject to additional safety controls inside the Stadium, as the case may arise.
- 5.2. It shall be strictly forbidden inside the Stadium to express, to disseminate of any insulting, racist, xenophobic, sexist (relating to either men or women), religious, political or other illegal/prohibited messages, particularly discriminatory propaganda messages or being in possession of such material.
- 5.3. The Stadium Rules contain detailed lists of prohibited items and conduct and each Ticket Holder shall fully comply with any restrictions contained therein. Abbreviated versions of these Mobile Ticketing Short Form Terms and Conditions, the Terms and Conditions and/or the Stadium Rules, or simple icons illustrating prohibited items or conduct, may also be included on the Ticket and must be fully complied with by the Ticket Holder.
- 5.4. Without limitation, it is strictly forbidden to do any of the following inside the Stadium:
- a. occupy or access areas which are closed to the public or for which access is unauthorised in accordance with the relevant Ticket category held by the Ticket Holder;
  - b. restrict or loiter in areas open to traffic, footpaths and roadways, entrances and exits to visitor areas and emergency exits; or
  - c. engage in any other conduct which may endanger any person at the Stadium.

The above list is not exhaustive. Ticket Holders should refer to the Stadium Rules for more information on the required conduct.

- 5.5. Fans supporting the teams participating in the Match may not be segregated at the Stadium and each Ticket Holder agrees to behave responsibly and in line with the safety and security guidelines communicated by UEFA Parties, the Host, the Participating Club and/or the Stadium Owner.

## **6. Sound and Image Recordings**

- 6.1. Ticket Holders attending the Match at the Stadium, acknowledge being informed that they may be photographed, filmed or taped by UEFA Parties, the Host and/or the Stadium Owner, and/or any third parties appointed thereby, which shall have the right, in perpetuity or for the maximum term permitted under the Applicable Laws of the Host Territory, to reasonably use, broadcast, publish and license, without any requirement for payment of money or other form of consideration, the Ticket Holder's voice, image and likeness by means of live or recorded video and/or audio display, broadcast or other transmission or recording, photographs or any other current and/or future media technologies.
- 6.2. Ticket Holders shall not collect, take, record and/or transmit any sound, image and/or description of the Stadium or the Match (as well as any result and/or statistics of the Match) other than for their exclusive, private and domestic use (which, for the avoidance of doubt and by way of example only, shall not include recording and/or transmitting any sound, image and/or description of the Stadium for any commercial purposes). It is strictly forbidden to disseminate over the Internet, radio, television or any other current and/or future media, any sound, picture, image, data, description, result and/or statistics of the Match in whole or in part, or to assist any

other person(s) conducting such activities. Copyright, database rights and any other intellectual property rights in any unauthorised recording or transmission under this clause is assigned (by way of present assignment of future rights) to UEFA. Ticket Holders further agree (if and whenever required to do so by UEFA Parties) to promptly execute all instruments and do all things necessary to vest the right, title and interest in such rights to UEFA absolutely and free of all encumbrances and other charges.

## **C. MISCELLANEOUS**

### **7. Liability**

- 7.1. Subject to Article 7.5, in the event that UEFA Parties, the Host, the National Association, the relevant Participating Club and/or the Stadium Owner is in breach of their obligations (under these Mobile Ticketing Short Form Terms and Conditions or otherwise), UEFA Parties, the Host, the National Association, the relevant Participating Club and/or the Stadium Owner shall only be responsible for such loss or damage suffered by the Ticket Holder which was reasonably foreseeable as a result of the breach. UEFA Parties, the Host, the National Association, the relevant Participating Club and/or the Stadium Owner shall not be responsible for any loss or damage that is not reasonably foreseeable or contemplated at the time the Successful Applicant entered into a contract pursuant to the Terms and Conditions.
- 7.2. Notwithstanding Article 7.1 and subject to Article 7.5, UEFA Parties, the Host, the National Association, the relevant Participating Club and/or the Stadium Owner is not liable for any business losses and UEFA Parties, the Host, the National Association, the relevant Participating Club and/or the Stadium Owner will have no liability to any Ticket Holder for any loss of profit, loss of business, business interruption, or loss of business opportunity.
- 7.3. Subject to Article 7.5, in any event, to the maximum extent permitted by law, UEFA Parties, the Host, the National Association, the relevant Participating Club and/or the Stadium Owner hereby exclude any liability for loss, damage or injury to a Ticket Holder and/or their property, including (but not limited to) any indirect or consequential loss or damage, including (but not limited to) loss of enjoyment or travel or accommodation costs, regardless of whether the loss or damage: (a) would arise in the ordinary course of events; (b) is reasonably foreseeable; or (c) is in the contemplation of the parties, or otherwise.
- 7.4. Subject to Article 7.5, UEFA Parties, the Host, the National Association, the relevant Participating Club and/or the Stadium Owner shall not be responsible for any interruptions and/or restrictions to the view of the Match caused by virtue of (i) the position of the seat and/or (ii) the actions of other spectators.
- 7.5. Notwithstanding any provision in the Terms and Conditions or these Mobile Ticketing Short Form Terms and Conditions, UEFA Parties, the Host, the National Association, the relevant Participating Club and/or the Stadium Owner does not seek to exclude or limit their liability: (a) for fraud or fraudulent misrepresentation; (b) for death or personal injury caused by UEFA Parties', the Host's, the National Association's, the relevant Participating Club's and/or the Stadium Owner's negligence or the negligence of any of their officers, employees or agents; or (c) for any other matter for which it is not possible to exclude or limit liability by law.
- 7.6. Nothing stated or implied in these Mobile Ticketing Short Form Terms and Conditions will affect the Ticket Holder's statutory rights or any rights that cannot be excluded under the laws of the Host Territory.

### **8. Unauthorised Spectators**

- 8.1. Ticket Holders are permitted to attend the Match provided that:
- a. they are not an Excluded Person (as defined in Article 8.2);

- b. the Ticket has been obtained in accordance with the Terms and Conditions and these Mobile Ticketing Short Form Terms and Conditions; and
- c. where the Ticket Holder travels to the Host Territory, they have complied with any requirements which are in place regarding entry into the Host Territory (including but not limited to any travel and entry requirements, including any requirement to obtain a valid VISA, imposed under Applicable Laws).

For the avoidance of doubt, UEFA Parties, the Host, the National Association and the Stadium Owner shall not be liable for any loss or damage suffered by a Ticket Holder should they fail to comply with the provisions of this Article 8.1 and/or, where required, fail to obtain the necessary documents.

8.2. For the purpose of this Article 8.1, “**Excluded Person**” means any person:

- a. banned by the National Association from membership of the fan club for the national football team (or banned from any equivalent official supporters club by a football governing body in any jurisdiction in the World);
- b. subject to an administrative or judicial football ban under the laws of the Host City and/or Host Territory;
- c. banned by UEFA, FIFA, any football governing body or otherwise, from travelling to or attending an association football match;
- d. banned by UEFA, the Host and/or the Stadium Owner from attending events at the Stadium;
- e. deemed by the participating clubs in the Match to be a person to whom Tickets should not be allocated (including but not limited to persons who have been issued with a stadium ban by the respective participating clubs);
- f. who is deemed by the relevant public authorities to be a person to whom Tickets should not be allocated for safety and security reasons; and
- g. who has breached or is in breach of the Terms and Conditions or these Mobile Ticketing Short Form Terms and Conditions.

## **9. Privacy**

9.1. UEFA, acting as data controller, collects and processes personal data in accordance with the [Privacy Notification](#).

## **10. Unforeseen Circumstances**

10.1. UEFA Parties, the Host, the National Association and/or the Stadium Owner reserve the right to make alterations to the time, date and location of the Match due to unforeseen extraordinary circumstances: force majeure, safety and/or security reasons or other decisions (including in the context of COVID-19) made by any competent authority which have a major impact on the Match being played at the Stadium.

10.2. In the event of cancellation, abandonment, postponement or replaying of the Match, or in the event that the Match is played behind closed doors or with a reduced Stadium capacity, the Successful Applicant will be bound by the Refund Policy in respect of any refunds of the Tickets purchased by the Successful Applicant provided however that:

- a. any refunds may be made only to the Successful Applicant (and not to the Ticket Holder) and only up to the purchase price paid by such Successful Applicant for the Ticket(s), and

shall not, for the avoidance of doubt, entitle the Successful Applicant to a refund of any costs and expenses incurred by the Successful Applicant or Ticket Holder in relation to travel or accommodation; and

- b. subject to the foregoing and Article 7, UEFA Parties, the Host, the National Association, the relevant Participating Club and/or the Stadium Owner will not have any liability to the Successful Applicant or any Ticket Holder on account of any such cancellation, abandonment, postponement, replay, playing of the Match behind closed doors, reduced Stadium capacity or other failure or deficiency in the conduct of the Match.

## **11. Severability and Amendment**

- 11.1. UEFA Events SA reserves the right to change these Mobile Ticketing Short Form Terms and Conditions if necessary to ensure proper and safe staging of the Match. Successful Applicants shall be notified of any material changes and will have the choice to consent to such changes or to withdraw their application or withdraw from the agreement concluded under the Terms and Conditions. If the Successful Applicant withdraws their application or withdraws from the agreement concluded under the Terms and Conditions, the Ticket Holder's right to use the Ticket shall immediately cease
- 11.2. Should any provisions of these Mobile Ticketing Short Form Terms and Conditions be declared void, ineffective, illegal or unenforceable by any competent court, regulator or authority:
  - a. the remainder of these Mobile Ticketing Short Form Terms and Conditions shall remain in effect as if such void, ineffective, illegal or unenforceable provision(s) had not been included; and
  - b. where required and/or permitted under Applicable Laws, the invalid provision shall be replaced with a provision, which closely approximates the economic purpose of such invalid provision.

## **12. Authentic Text**

These Mobile Ticketing Short Form Terms and Conditions have been drafted in the English language and translated into the primary language of the Host Territory and are available on the App. Where permitted under Applicable Laws, in the event of any discrepancy between the English and the translated version, the English version shall prevail.

## **13. General**

- 13.1. Each Ticket Holder consents to these Mobile Ticketing Short Form Terms and Conditions. If the Ticket Holder is under the age of 18, the Successful Applicant has confirmed pursuant to the Terms and Conditions that they have received proper consent to these Mobile Ticketing Short Form Terms and Conditions from the Ticket Holder's appropriate parent or guardian under the Applicable Laws of the Host Territory.
- 13.2. These Mobile Ticketing Short Form Terms and Conditions and the Terms and Conditions constitute the entire agreement between the parties and no party shall have any claim or remedy in respect of any statement, representation, warranty or undertaking, made by or on behalf of any other party in relation to these Mobile Ticketing Short Form Terms and Conditions and Terms and Conditions which is not already set out in these Mobile Ticketing Short Form Terms and Conditions and the Terms and Conditions.
- 13.3. Save where precluded under any Applicable Laws, the laws of the Host Territory govern these Terms and Conditions. The parties agree that, save where precluded under any Applicable Laws, the courts of the Host City shall have exclusive jurisdiction, save that if the Successful Applicant is deemed to be a consumer for the purposes of any Applicable Laws, any proceedings arising out of or in respect of these Terms and Conditions can be brought in the courts of the place of residence of the domicile of such Successful Applicant.



#### **14. Contact**

Any information requests about the ticketing process should be addressed to the customer service appointed by UEFA Events SA in relation to the ticketing process for the Match, through: <https://support.tickets-scup.uefa.com/hc/en-us/requests/new>.