

2023 UEFA YOUTH LEAGUE™ FINAL TOURNAMENT TICKETING TERMS AND CONDITIONS

A. INTRODUCTION

1. **Scope**

The following 2023 UEFA Youth League™ Final Tournament ticketing terms and conditions (the “Terms and Conditions”) are designed to ensure a fair, correct and efficient process for the purchase and use of Tickets to the 2023 UEFA Youth League™ Final Tournament. The sale and use of such Tickets are subject to the following Terms and Conditions and any other applicable laws or regulations (as defined below under “Applicable Laws” and “Regulations”) pertaining to access and usage of the Stade de Genève in Geneva.

2. **Definitions**

Applicable Laws	all laws, statutes, common law, regulations, ordinances, codes, rules, guidelines, orders, permits, tariffs and approvals, including those relating to the environment, health and safety or sanitary measures (including any issued in the context of COVID-19), of any governmental or local authority that apply to the Buyer, Guest and/or Ticket Holder, or the subject matter of these Terms and Conditions.
Buyer	any natural person with legal capacity to enter into an agreement for purchase of Tickets to the 2023 UEFA Youth League™ Final Tournament in accordance with these Terms and Conditions. Where the Buyer is under 18 years of age, the Buyer acknowledges that they have obtained the consent of their legal representative for the purchase of Tickets pursuant to these Terms and Conditions.
Guest	an individual accompanying the Buyer to the Match to whom Tickets may be transferred in accordance with these Terms and Conditions.
Match	any official match played as part of the Tournament.
Purchase Methods	the authorised methods through which a Buyer can purchase Tickets and as specified on the Website.
Purchase Price	the total purchase price for the Ticket(s) selected by the Buyer inclusive of VAT.
Refund Policy	the refund policy as applicable from time to time which is available for review on https://www.uefa.com/uefayouthleague and https://servettefc.ch/2023-uefa-youth-league/ .
Regulations	means, without limitation, the terms of the following: <ul style="list-style-type: none">- Stadium Rules; and/or- UEFA’s statutes and regulations applicable for the relevant Match.

SFC	Servette Football Club 1890 SA of Route des Jeunes 10 1212 Grand-Lancy, Switzerland, who is the organiser of the Tournament and the seller of the Tickets for the Tournament.
Stadium	the entire premises of the Stade de Genève, Route des Jeunes 16, 1211 Genève, including all areas which require a Ticket (or other access device, if applicable) to gain access.
Stadium Owner	the owner of the Stadium and any operator or lessee of the Stadium.
Stadium Rules	the “Stade de Genève Rules” as applicable from time to time which can be accessed at: https://www.uefa.com/uefayouthleague and https://servettefc.ch/2023-uefa-youth-league/
Ticket	the paper, electronic print@home or mobile ticket held by the Ticket Holder which (subject to these Terms and Conditions) grants the Ticket Holder the right to attend the relevant Match on the relevant day as indicated on such Ticket.
Ticket Holder	any person who is in actual and legitimate possession of a Ticket including, without limitation, Buyer’s and their Guests (as the case may be).
Tournament	the final tournament of the UEFA Youth League™ 2022/2023 to be held at the Stadium on 21 April and 24 April 2023.
UEFA	Union des associations européennes de football whose offices are located at Route de Genève 46, 1260 Nyon 2, Switzerland.
UEFA Events SA	UEFA Events SA of Route de Genève 46, 1260 Nyon 2, Switzerland.
UEFA Parties	UEFA and UEFA Events SA.
Website	https://www.uefa.com/uefayouthleague or such other website as utilised by UEFA Parties in respect of the Tournament.

B. SALE OF TICKETS

3. Buying Tickets

- 3.1. For the purposes of these Terms and Conditions, SFC is the seller of the Tickets and the organiser of the Tournament. UEFA are the owner of the commercial rights in the Tournament and UEFA Events SA carries out certain operational tasks in relation to the Tournament.
- 3.2. All Tickets are sold subject to these Terms and Conditions and SFC’s ticketing terms and conditions, which are available at <https://servettefc.ch/2023-uefa-youth-league/>.
- 3.3. Tickets (subject to availability) can be purchased by a Buyer via the Purchase Methods.
- 3.4. All contracts for the purchase of Tickets shall be concluded between the Buyer and SFC.

- 3.5. The Buyer is required to provide their surname, first name, date of birth, telephone number, email address and postal address during the purchase process. The Buyer shall also provide the surname, first name and email address of their Guest(s).
- 3.6. Upon identifying the Ticket(s) that they wish to purchase, the Buyer will notify SFC with an offer that they are willing to purchase the Ticket(s) from SFC for the Purchase Price. By making such an offer, the Buyer acknowledges that they have read, understood, accepted, and agreed to comply with these Terms and Conditions and SFC's ticketing terms and conditions.
- 3.7. The Buyer cannot purchase more than ten (10) Tickets unless otherwise agreed with SFC or UEFA Parties.
- 3.8. The Buyer's offer to purchase Tickets in accordance with these Terms and Conditions will be accepted by SFC following full and successful payment by the Buyer of the relevant Purchase Price of the Ticket(s).
- 3.9. The Buyer acknowledges and agrees that all Ticket purchases are final and that (save for circumstances where the Refund Policy applies) no cancellations will be permitted and/or refunds or exchanges given following full and successful payment by the Buyer of the relevant Purchase Price for the Ticket(s).

4. Payment

- 4.1. Payment for the Ticket(s) may be made by such methods as indicated to the Buyer during the purchase process.

5. Distribution of Tickets

- 5.1. Tickets will be delivered to the Buyer in such way as communicated to the Buyer during the purchase process.
- 5.2. Tickets shall remain the property of UEFA at all times.
- 5.3. Defective Ticket(s) such as, Tickets with illegible data, shall be notified to SFC immediately upon receipt. Defective Ticket(s) will be replaced free of charge provided that the original defective Ticket(s) are returned/remitted to SFC in their original condition. SFC, UEFA Parties and the Stadium Owner shall not be responsible for lost, stolen, damaged or destroyed Ticket(s) after their delivery to the Buyer. In particular SFC, UEFA Parties and the Stadium Owner shall not be liable to refund any Ticket(s) or to re-print Ticket(s).
- 5.4. Defective print@home Tickets, such as, for example, with illegible printing or missing any part of the printed area of the Ticket, will be rejected at the entrance of the Stadium. SFC, UEFA Parties and the Stadium Owner shall not be liable for defective, lost or stolen Tickets and shall not accept any obligation to reprint or refund such Tickets.
- 5.5. Defective mobile phone Ticket(s) such as for example, Tickets not being displayed due to defective mobile phone or insufficient battery, or with incorrect personal information displayed on the Ticket, will be rejected at the entrance to the Stadium. SFC, UEFA Parties and the Stadium Owner shall not be responsible for defective, lost or stolen Ticket(s) and will accept no obligation to reissue any such Ticket(s).

USE OF TICKETS

6. Prohibited Use of the Ticket(s)

- 6.1. Except as expressly permitted in Article 6.2, any resale, transfer, offer or advertisement for resale or transfer of the Ticket(s) whether for free or for consideration, is strictly prohibited without the prior written approval of SFC or UEFA Parties.
- 6.2. Buyers shall be permitted to transfer Tickets to their Guest(s) provided that:
 - a. the Buyer will attend the Match together with their Guest(s);
 - b. the Tickets are for their personal use;
 - c. such permitted transfer is free of any extra consideration over and above the face value of the Ticket; and
 - d. Guests, by accepting the transfer of Tickets from the Buyer, agree to be subject to these Terms and Conditions.
- 6.3. The Ticket(s) shall not be:
 - a. used for any promotion, advertising, fundraising, auction, raffle or any other similar commercial or non-commercial purposes;
 - b. used as a prize (or part of a prize) in any contest, competition, (promotional) game of chance, lottery or sweepstake;
 - c. combined with and sold as part of any package of goods or services; or
 - d. combined with and sold as part of any travel or hospitality package (for example combining flights, hotels and the Ticket(s)).
- 6.4. Ticket Holders shall not:
 - a. run any advertisements or promotions relating to UEFA Parties, the UEFA Youth League™, the Tournament or the Match(es);
 - b. advertise, promote, give away, distribute, sell or offer for sale any product or service from any part of the Stadium or via the display of overt commercial messages on clothing worn or items brought into the Stadium; or
 - c. exploit any marketing or promotional opportunities in relation to the Ticket(s).

For the avoidance of doubt, no branding, which may be aimed at promotional or marketing purposes whatsoever, may be displayed by any Ticket Holder at the Stadium.

- 6.5. Ticket(s) acquired or used in breach of this Article 6 and/or Article 11 of these Terms and Conditions shall be void and any person seeking to use such Ticket(s) will be deemed a trespasser and will be refused entry or be evicted from the Stadium with no right to a refund, and may be liable to further legal action. Any unauthorised sale or transfer of the Ticket(s) may be reported to the police.
- 6.6. Any breach of these Terms and Conditions, any Applicable Laws and/or the Regulations shall entitle SFC or UEFA Parties to cancel and invalidate the Ticket and any other Ticket(s) for the Tournament that have been allocated to the Ticket Holder, with no right to a refund.

7. Entrance to the Stadium

- 7.1. Access to the Stadium will be permitted during such hours as published on the Website.

- 7.2. Entrance to the Stadium shall be:
- a. subject to compliance with:
 - i. these Terms and Conditions;
 - ii. the Stadium Rules;
 - iii. any sanitary measures or policies in place;
 - iv. all Applicable Laws (whether statutory or otherwise and including health and safety requirements and any sanitary measures in the context of COVID-19) governing access or presence at the Stadium, attendance at the Match, use of the Tickets, general safety certificate and any special safety certificate applying to the Stadium, issued by any authority that has jurisdiction or authority in relation to the holding of the Match at the Stadium; and
 - b. authorised upon presentation of a valid Ticket per person (regardless of age) and, upon request, proof of identity with valid photograph (passport or national identity card).

7.3. Ticket Holders leaving the Stadium will not be re-admitted.

7.4. Any breach of these Terms and Conditions by a Ticket Holder shall result in the Ticket Holder being deemed a trespasser and shall give SFC and UEFA Parties the right to eject said Ticket Holder from the Stadium, with no right to a refund.

8. Conduct at the Stadium

- 8.1. For safety and security purposes, all persons attending the Match, if and when so requested by stewards, safety personnel and/or any other legally authorised persons representing the organiser of the Match, shall:
- a. produce a valid Ticket together with proof of identity with valid photograph (passport or national identity card);
 - b. submit to inspections, body checks and examinations (including through the use of technical aids) to ensure that they are not in possession of dangerous, prohibited or unauthorised items. Safety personnel, stewards and/or police shall be entitled to search any person's clothing and their belongings;
 - c. comply with all instructions and guidelines issued by such persons;
 - d. comply with all sanitary measures and polices in place at the Stadium and follow any and all instructions from safety personnel, stewards and/or police and/or any other duly authorised persons at the Stadium in relation to sanitary and hygiene measures; and
 - e. be subject to additional safety controls inside the Stadium, as the case may arise.
- 8.2. It shall be strictly forbidden inside the Stadium to express, to disseminate of any insulting, racist, xenophobic, sexist (relating to either men or women), religious, political or other illegal/prohibited messages, particularly discriminatory propaganda messages or being in possession of such material.
- 8.3. The Stadium Rules contain detailed lists of prohibited items and conduct and each Ticket Holder shall fully comply with any restrictions contained therein. Abbreviated

versions of these Terms and Conditions and/or the Stadium Rules, or simple icons illustrating prohibited items or conduct, may also be included on the Ticket and must be fully complied with by the Ticket Holder.

- 8.4. Without limitation, it is strictly forbidden to do any of the following inside the Stadium:
- a. occupy or access areas which are closed to the public or for which access is unauthorised in accordance with the relevant Ticket category held by the Ticket Holder;
 - b. restrict or loiter in areas open to traffic, footpaths and roadways, entrances and exits to visitor areas and emergency exits; and/or
 - c. engage in any other conduct which may endanger any person at the Stadium.

The above list is not exhaustive. Ticket Holders should refer to the Stadium Rules for more information on the required conduct.

- 8.5. Fans supporting the teams participating in the Match may not be segregated at the Stadium and each Ticket Holder agrees to behave responsibly and in line with the safety and security guidelines communicated by SFC, UEFA Parties and/or the Stadium Owner.

9. Sound and Image Recordings

- 9.1. Ticket Holders attending the Match at the Stadium, acknowledge being informed that they may be photographed, filmed or taped by UEFA Parties, SFC and/or the Stadium Owner, and/or any third parties appointed thereby, which shall have the right, in perpetuity or for the maximum term permitted under Applicable Laws, to reasonably use, broadcast, publish and license, without any requirement for payment of money or other form of consideration, the Ticket Holder's voice, image and likeness by means of live or recorded video and/or audio display, broadcast or other transmission or recording, photographs or any other current and/or future media technologies.
- 9.2. Ticket Holders shall not collect, take, record and/or transmit any sound, image and/or description of the Stadium or the Match (as well as any result and/or statistics of the Match) other than for their exclusive, private and domestic use (which, for the avoidance of doubt and by way of example only, shall not include recording and/or transmitting any sound, image and/or description of the Stadium for any commercial purposes). It is strictly forbidden to disseminate over the Internet, radio, television or any other current and/or future media, any sound, picture, image, data, description, result and/or statistics of the Match in whole or in part, or to assist any other person(s) conducting such activities. Copyright, database rights and any other intellectual property rights in any unauthorised recording or transmission under this clause is assigned (by way of present assignment of future rights) to UEFA. Where assignment is not possible under applicable laws, the Ticket Holder grants to UEFA an exclusive, irrevocable and royalty free licence to use such copyright, database and other intellectual property rights. Ticket Holders further agree (if and whenever required to do so by UEFA Parties) to promptly execute all instruments and do all things necessary to vest the right, title and interest in such rights to UEFA absolutely and free of all encumbrances and other charges.

C. MISCELLANEOUS

10. Liability

- 10.1. In the event that UEFA Parties, SFC and/or the Stadium Owner are in breach of their obligations (under these Terms and Conditions or otherwise), UEFA Parties, SFC and/or the Stadium Owner shall only be responsible for such loss or damage suffered by the Ticket Holder which was reasonably foreseeable as a result of the breach. UEFA Parties, SFC and/or the Stadium Owner shall not be responsible for any loss or damage that is not reasonably foreseeable or contemplated at the time the Buyer entered into a contract pursuant to these Terms and Conditions.
- 10.2. Notwithstanding Article 10.1 and subject to Article 10.5, UEFA Parties, SFC and/or the Stadium Owner are not liable for any business losses and UEFA Parties, SFC and/or the Stadium Owner will have no liability to any Ticket Holder for any loss of profit, loss of business, business interruption, or loss of business opportunity.
- 10.3. Subject to Article 10.5, in any event, to the maximum extent permitted by law, UEFA Parties, SFC and/or the Stadium Owner hereby exclude any liability for loss, damage or injury to a Ticket Holder and/or their property, including (but not limited to) any indirect or consequential loss or damage, including (but not limited to) loss of enjoyment or travel or accommodation costs, regardless of whether the loss or damage: (a) would arise in the ordinary course of events; (b) is reasonably foreseeable; or (c) is in the contemplation of the parties, or otherwise.
- 10.4. Subject to Article 10.5, UEFA Parties, SFC and/or the Stadium Owner shall not be responsible for any interruptions and/or restrictions to the view of the Match caused by virtue of (i) their position at the Stadium and/or (ii) the actions of other spectators.
- 10.5. Notwithstanding any provision in these Terms and Conditions, UEFA Parties, SFC and/or the Stadium Owner do not seek to exclude or limit their liability: (a) for fraud or fraudulent misrepresentation; (b) for death or personal injury caused by UEFA Parties', SFC's and/or the Stadium Owner's negligence or the negligence of any of their officers, employees or agents; or (c) for any other matter for which it is not possible to exclude or limit liability by law.
- 10.6. Nothing stated or implied in these Terms and Conditions will affect the Ticket Holder's statutory rights.

11. Unauthorised Spectators

- 11.1. Ticket Holders are permitted to attend the Match only provided that:
 - a. they are not an Excluded Person (as defined in Article 11.2);
 - b. the Ticket has been obtained in accordance with these Terms and Conditions;
 - c. they comply with any and all entry requirements and/or acknowledgements (including any epidemiological acknowledgements, if required) in the context of COVID-19, as notified to them and/or the Buyer by SFC or UEFA Parties;
 - d. where required, they have obtained a valid VISA for entry into the country in which the Tournament is taking place; and
 - e. where the Ticket Holder travels to the country in which the Tournament is taking place, they have complied with any requirements which are in place regarding entry into such country (including but not limited to any travel and entry requirements imposed under applicable laws and/or otherwise in the context of COVID-19).

For the avoidance of doubt, UEFA Parties, SFC and/or the Stadium Owner shall not be liable for any loss or damage suffered by a Ticket Holder should they fail to comply

with the provisions of this Article 11.1 and/or, where required, fail to obtain the necessary documents.

- 11.2. For the purpose of this Article 11, "Excluded Person" means:
- a. any person banned from membership of the fan club for their national football team;
 - b. any person subject to an administrative or judicial football ban under the Laws of Switzerland;
 - c. any person banned by UEFA, FIFA, any football governing body or otherwise, from travelling to or attending an association football match;
 - d. any person banned by UEFA, SFC and/or the Stadium Owner from attending events at the Stadium;
 - e. any person who is deemed by the participating clubs in the Match to be a person to whom Tickets should not be allocated (including but not limited to persons who have been issued with a stadium ban by the respective participating club);
 - f. any person who is deemed by the relevant public authorities to be a person to whom Tickets should not be allocated for safety and security reasons; and
 - g. any person who has breached or is in breach of these Terms and Conditions.

12. Privacy

- 12.1. By purchasing Tickets, the Buyer:
- a. acknowledges and agrees that the personal data provided during the Ticket purchase process and, if applicable, the name(s) of their Guest(s) submitted pursuant to these Terms and Conditions are processed by SFC and will be entered into a database owned by SFC for the purposes of the organisation and running of the Tournament (in particular in connection with the Ticket sales and/or any relevant safety and security measures); and
 - b. warrants that they have obtained the consent of their Guest(s) for the processing of their data for the purposes specified in point a. above.
- 12.2. The Buyer acknowledges that:
- a. SFC's ticketing partner is Ticketcorner AG and SFC will transfer such personal data of the Buyer and their Guest to Ticketcorner AG to enable them to provide the required ticketing services to SFC; and
 - b. SFC may transfer the Buyer's personal data (and the name(s) of their Guest(s), if applicable) UEFA Parties and/or the Stadium Owner (and their agents) and to SFC's and UEFA Parties' service providers and third parties, in particular to Stadium security and access service providers, as well as to the relevant authorities for the above mentioned purposes, and in the performance of their activities
- 12.3. Personal data provided by the Buyer during the Ticket purchase process is stored and processed in accordance with SFC's privacy policy. This policies can be found at <https://servettefc.ch/2023-uefa-youth-league/>.

- 12.4. By providing their personal information during the Ticket purchase process, each Buyer acknowledges and agrees, and shall ensure that their Guest(s) acknowledges and agrees, that they have understood, accepted, and will comply with this Article 12.

13. Unforeseen Circumstances

- 13.1. UEFA Parties, SFC and/or the Stadium Owner reserve the right to make alterations to the time, date and location of the Tournament and/or the Matches due to unforeseen extraordinary circumstances: force majeure, safety and/or security reasons or other decisions (including in the context of COVID-19) made by any competent authority which have a major impact on the Matches being played at the Stadium.

- 13.2. In the event of cancellation, abandonment, postponement, replaying of the Match, or in the event of a change of venue, reduction of Stadium capacity or the playing of the relevant Match behind closed doors, the Buyer will be bound by the Refund Policy in respect of any refunds of the Tickets purchased by the Buyer provided however that:

- a. any refunds may be made only to the Buyer (and not to the Guest) and only up to the Purchase Price paid by such Buyer for the Ticket(s), and shall not, for the avoidance of doubt, entitle the Buyer to a refund of any costs and expenses incurred by the Buyer or Guest in relation to travel or accommodation;
- b. subject to the foregoing and Article 10, UEFA Parties, SFC and/or the Stadium Owner will not have any liability to the Buyer or any Guest on account of any such cancellation, abandonment, postponement, replay, change of venue, reduction of Stadium capacity or the playing of the relevant Match behind closed doors, or other failure or deficiency in the conduct of the Matches.

14. Severability and Amendment

- 14.1. In the event of any change to these Terms and Conditions (if deemed necessary, including to ensure proper and safe staging of the Match and/or the Tournament), SFC will notify each Buyer of any material changes via the contact details indicated by the Buyer during the Ticket purchase process and the Buyer will have the choice to consent to such changes or to withdraw from the agreement concluded with SFC.
- 14.2. Should any provisions of these Terms and Conditions be declared void, ineffective, illegal or unenforceable by any competent court, regulator or authority, the remainder of these Terms and Conditions shall remain in effect as if such void, ineffective, illegal or unenforceable provision(s) had not been included.

15. Authentic Text

- 15.1. These Terms and Conditions have been drafted in the English language and translated into French. In the event of any discrepancy between the English and the translated version, the English version shall prevail.

16. General

- 16.1. The Buyer consents to these Terms and Conditions themselves and on behalf of their Guest(s) (i.e. the Buyer shall ensure that their Guest(s) understand(s), agree(s) with and will conform to these Terms and Conditions).
- 16.2. These Terms and Conditions constitute the entire agreement between the parties and no party shall have any claim or remedy in respect of any statement, representation, warranty or undertaking, made by or on behalf of any other party in relation to these Terms and Conditions which is not already set out in these Terms and Conditions or the terms and conditions of SFC. In the event of any conflict between these Terms and

Conditions and the terms and conditions of SFC, these Terms and Conditions shall prevail.

- 16.3. Save where precluded under any Applicable Laws, the laws of the Switzerland govern these Terms and Conditions. The parties agree that, save where precluded under any Applicable Laws, the courts of the Geneva shall have exclusive jurisdiction, save that if the Buyer is deemed to be a consumer for the purposes of any Applicable Laws, any proceedings arising out of or in respect of these Terms and Conditions can be brought in the courts of the place of residence of the domicile of such Buyer.

17. Contact

Any information requests about the ticketing sales process should be addressed to:

reservation@servettefc.ch