



UEFA EURO 2020 Code of Conduct for Spectators

March 2021

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This code of conduct for spectators ("**Spectator Code**") is applicable to all spectators ("**Ticket Holders**") attending the UEFA European Football Championship 2020TM ("**UEFA EURO 2020**") and is issued by Union des associations européennes de football, whose offices are located at Route de Genève 46, 1260 Nyon 2, Switzerland ("**UEFA**").

For the avoidance of doubt, this Spectator Code applies to all categories of Ticket Holders and tickets, and all stadiums and stadium grounds (collectively, the "**Stadium**") at which UEFA EURO 2020 matches ("**Matches**") are staged.

Pursuant to the relevant UEFA Ticketing or Official Hospitality Terms and Conditions applicable to the Ticket Holder ("**Ticket Terms**"), all Ticket Holders agree to comply with any and all entry requirements and/or acknowledgements in the context of COVID-19 as notified to them by UEFA, and this Spectator Code is one such notification. In addition, pursuant to the Ticket Terms, entrance to the relevant Stadium is subject to compliance with the stadium regulations as applicable to the Match ("**Stadium Regulations**"), which are available at www.euro2020.com/stadiumrules.

By attending a Match and accessing the Stadium, the Ticket Holder confirms that they accept this Spectator Code and agrees to comply with it.

Any infringement of this Spectator Code may result in denial of access to the Stadium, removal from the Stadium and/or further legal action, at the discretion of UEFA.

- 1. Ticket Holders must attend the Stadium in compliance with all applicable laws and government guidance regarding COVID-19. By entering the Stadium, each Ticket Holder warrants that they are not breaching any such laws or guidance.
- 2. Ticket Holders must not attend the Stadium if they are required to self-isolate following travel to the host country in which the match they are attending takes place from another country.
- 3. Ticket Holders must not attend the Stadium if they are suffering from any symptoms typically associated with COVID-19 (dry cough, fever, shortness of breath, headache, sore throat, aching limbs, loss of sense of smell and taste, nausea or vomiting, congestion or runny nose, diarrhea, muscle or body aches), that are not known to be from another cause, nor if they have had any of these symptoms in the 14 days prior to the Match.
- 4. Ticket Holders must not attend the Stadium if they have tested positive for COVID-19 in the 14 days prior to the Match.
- 5. Ticket Holders must not attend the Stadium if they have had any Close Contact (as defined below) with a person who has tested positive for COVID-19 or who is suspected to be infected with the COVID-19 virus in the 14 days prior to the Match ("Infected Person"). For the purposes of this Spectator Code, "Close Contact" means the Ticket Holder in question: (a) has been within one and a half meters of an Infected Person either (i) for more than fifteen minutes; or (ii) while they were both in a confined space (e.g. a car); or (b) was in the same environment as an Infected Person (e.g. shared a workplace or was at the same gathering); or (c) provided direct care to an Infected Person without wearing appropriate personal protective equipment.



- 6. Ticket Holders must wear a face mask of a standard that complies with local legislation relating to COVID-19 ("Face Mask") at all times covering their nose and mouth whilst within the Stadium perimeter apart from whilst eating and drinking (if permitted at the relevant Stadium). It is recommended that Ticket Holders bring additional Face Masks with them to ensure that they are able to wear one at all times whilst at the Stadium. At the Stadium, Face Masks shall be disposed in the clinical bins.
- 7. Gates will usually open 3 hours before the match kick-off time. Ticket Holders are strongly recommended to arrive with sufficient time to go through the necessary entry and health and safety procedures and, if applicable, according to their recommended time slot (as indicated on the ticket).
- 8. Ticket Holders must make sure in advance that they know where their Stadium entry point is.
- 9. Ticket Holders must make themselves familiar with the Stadium Regulations, sanitary measures and policies in place in relation to the Match all of which are available on the official UEFA EURO 2020™ app.
- 10. Ticket Holders must maintain physical distancing of at least 1.5m while in circulation in the public areas of the Stadium and avoid close contact with anyone they are not attending the match with.
- 11. Ticket Holders must wash and disinfect their hands whenever possible and use sanitizer stations when available.
- 12. Ticket Holders must undergo a body temperature check on entry to the Stadium, if required by the relevant authorities. Ticket Holders who record a temperature which is outside of the permitted range will not be permitted to enter the Stadium perimeter.
- 13. Ticket Holders must not occupy any other seat, other than the one allocated as per their ticket.
- 14. Ticket Holders must avoid shaking hands, hugs, high-fives and any close contact with others.
- 15. Ticket Holders must maintain good hand hygiene (e.g. using the sanitizer dispensers provided), avoid touching their face whenever possible and cough and sneeze into a tissue or into the crook of their arm.
- 16. To the full extent possible Ticket Holders must stay seated in their seat, including during half time, and limit their movements to and from their seat. If a Ticket Holder does need to leave their seating position, they must wait for a time until the way is clear and must always follow the signs indicating which direction to go
- 17. If Ticket Holders need to access any of the Stadium's amenities, such as toilets, food and drink outlets, or concessions, they must check to see if any of them are not in use, and plan accordingly.
- 18. Ticket Holders must only eat and drink (if permitted at the relevant Stadium) whilst in their seat.
- 19. Ticket Holders must avoid face-to-face contact with other spectators when moving to and from their seat.
- 20. Ticket Holders must take extreme care and should maintain the required physical distancing when celebrating.
- 21. Ticket Holders must follow the directional signage and queuing systems in place at the Stadium.
- 22. Ticket Holders must follow any and all instructions from stewards and officials at the Stadium in relation to sanitary and hygiene measures.
- 23. Ticket Holders accept and acknowledge that all payments inside the Stadium may be contactless.

24	If a Ticket Holder is attending with friends and family, such Ticket Holder must ensure that they	
24 .	have read and understood this Spectator Code.	





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